BMPRO

OWNER'S MANUAL

POWERPLUSSCREEN7



TEAMBMPRO.COM

SAFETY PRECAUTIONS

Please read the Safety Precautions before installing or using the PowerPlusScreen7. Be sure to observe all precautions without fail. Failure to observe these instructions properly may result in personal damage, or personal injury which depending on the circumstances may be serious and cause loss of life.

⚠ WARNING
WARNING: Do not ingest battery. Chemical Burn Hazard This product contains a coin/button cell battery. If the coin/button battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death. Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
Do not drop or vigorously shake the product as this may cause damage. Do not shock the product, its accessories or batteries as this may cause the product or battery to fail, catch fire or explode.
Stay away from magnetic equipment. Radiation may erase the information stored on this product causing it to become inoperative.
Please note that your battery can only reach top performance level only after it has been fully charged and discharged two or three times.
Keep this product and your battery dry and do not expose it to water or water vapour. Do not use this product in areas where it can fall into water, such as, for example, near a pool, pond or bath. Do not operate this product or your battery with wet hands. Contact with water will cause the product or your battery to short-circuit or corrode and may result in electric shock.
Do not use this product in environments that are excessively hot, cold, dusty or humid or where it will be exposed to magnetic fields or long periods of sunshine. Such exposure may cause the product or your battery to fail, catch fire or explode.
Product specifications are subject to change and improve without notice.

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Proudly designed in Melbourne by BMPRO, one of Australia's leading power solution experts. Our range represents high-quality products that will provide years of service.

DISCLAIMER: BMPRO accepts no liability for any loss or damage which may occur from the improper or unsafe use of its products. Warranty is only valid if the unit has not been modified or misused by the customer.

CONTENTS

SAFETY PRECAUTIONS 2

ABOUT THE POWERPLUSSCREEN7 4

SMARTCONNECT 4
POWERPLUSSCREEN7 SYSTEM DIAGRAM 5
POWERPLUS SYSTEM DIAGRAM WITH POWERPLUSHUB35 6
POWERPLUS SYSTEM DIAGRAM WITH POWERPLUSLOAD 7

PAIRING THE POWERPLUSSCREEN7 TO THE NODE 8

TROUBLESHOOTING 9

CONFIGURING A BATTERY WITH THE POWERPLUSSCREEN7 10

USING THE POWERPLUSSCREEN7 11

HOME SCREEN 11
SWITCHES SCREEN 13
ECO MODE 14
SMARTCONNECT 15
TRAILER SAFETY 16

POWERPLUSSCREEN7 SETTINGS 17

WI-FI SETTINGS 18
UNIT PREFERENCES 19
CUSTOMISE VIEW 19
OUTPUT CONFIGURATION 21
TANK CONFIGURATION 22
BATTERY SETTINGS 23
WALL SWITCHES 25
SENSOR SETTINGS 26
BATTERY LEVELS 27
ABOUT 27
PRIVACY POLICY 27

FAQS AND TROUBLESHOOTING 28

SPECIFICATIONS 29

WARRANTY TERMS AND CONDITIONS 30

ABOUT THE POWERPLUSSCREEN7

The PowerPlusScreen7 is a sleek, in-built, app-driven battery monitor and control console that operates with BMPRO's PowerPlus system via the PowerPlusNode.

The PowerPlusScreen7 gives you a new level of comfort and knowledge about your caravan's battery and power consumption including:

- Full visibility and control of the caravan's battery system including battery status and power consumption
- Monitoring of clean and dirty water tanks and caravan temperature
- Control of caravan features, including lights, slide-outs, water pumps and more from the PowerPlusScreen7 or RVSwitches.

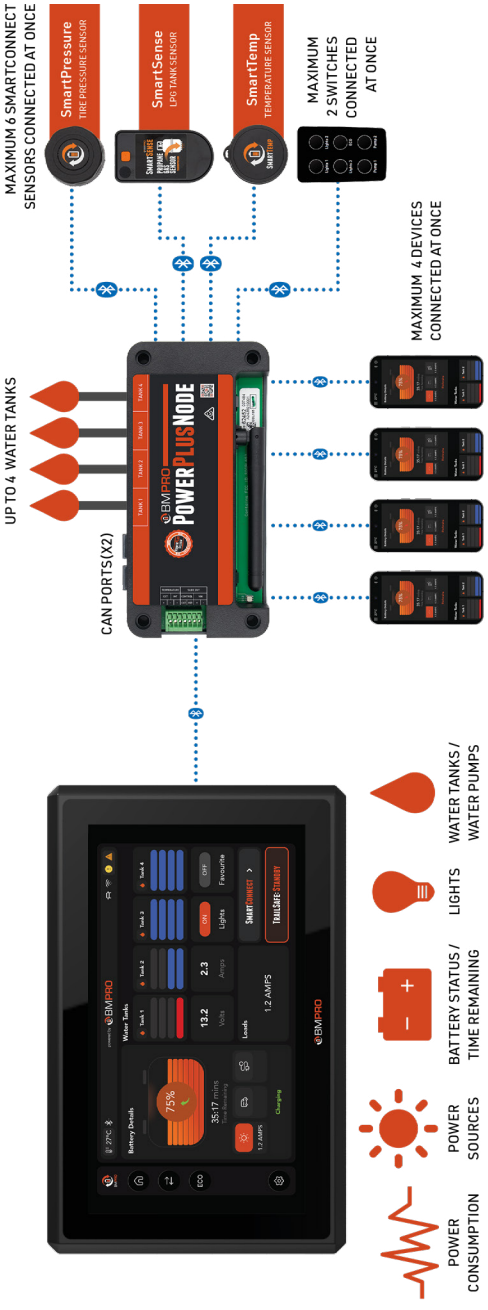
SMARTCONNECT

The PowerPlusScreen7 is SmartConnect ready!

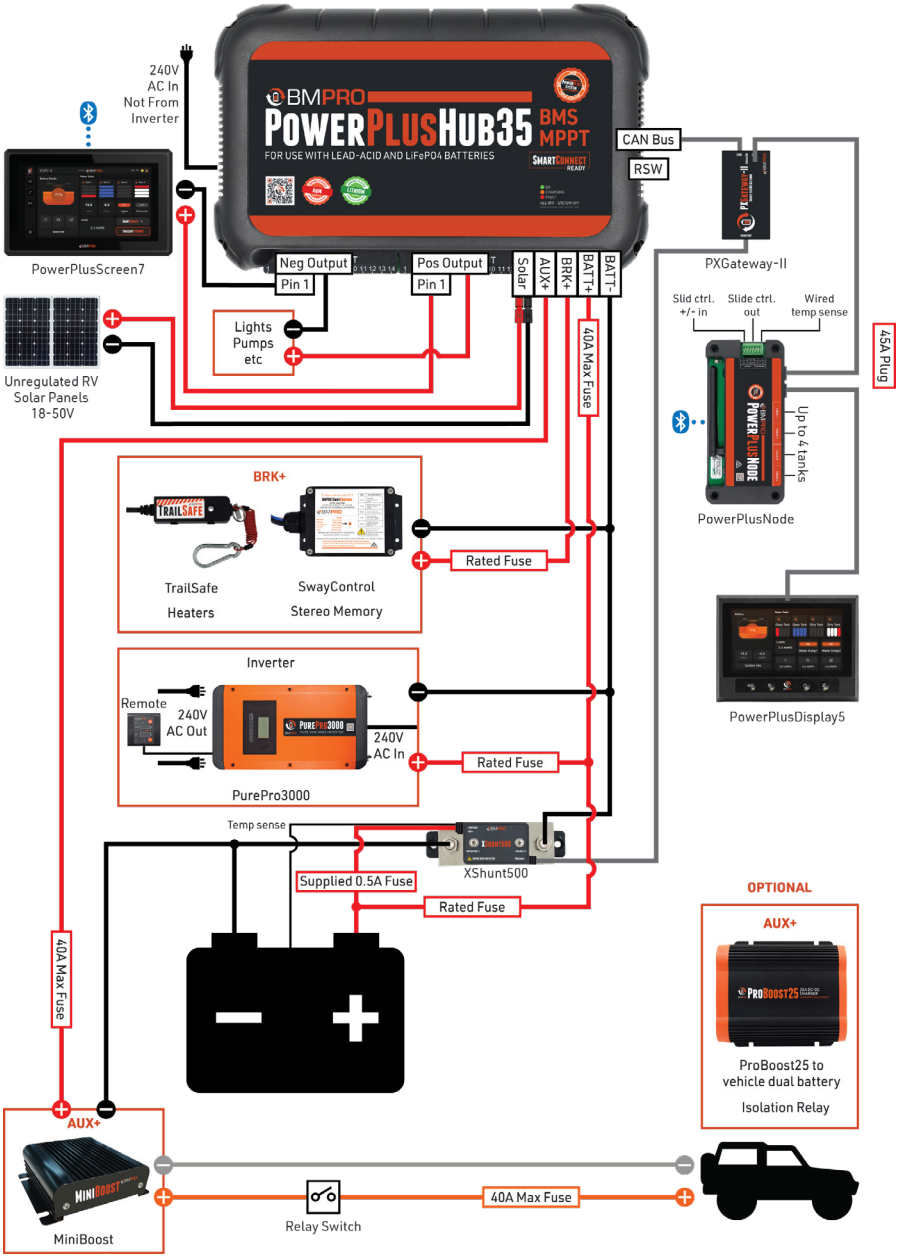
With SmartConnect, you can remotely control various aspects of your caravan, such as tyre pressure, gas bottle levels and caravan temperatures through the PowerPlusScreen7 by using a range of Bluetooth sensors connected to the PowerPlus system.

For more details, refer to **teambmpro.com/products/smartconnect**

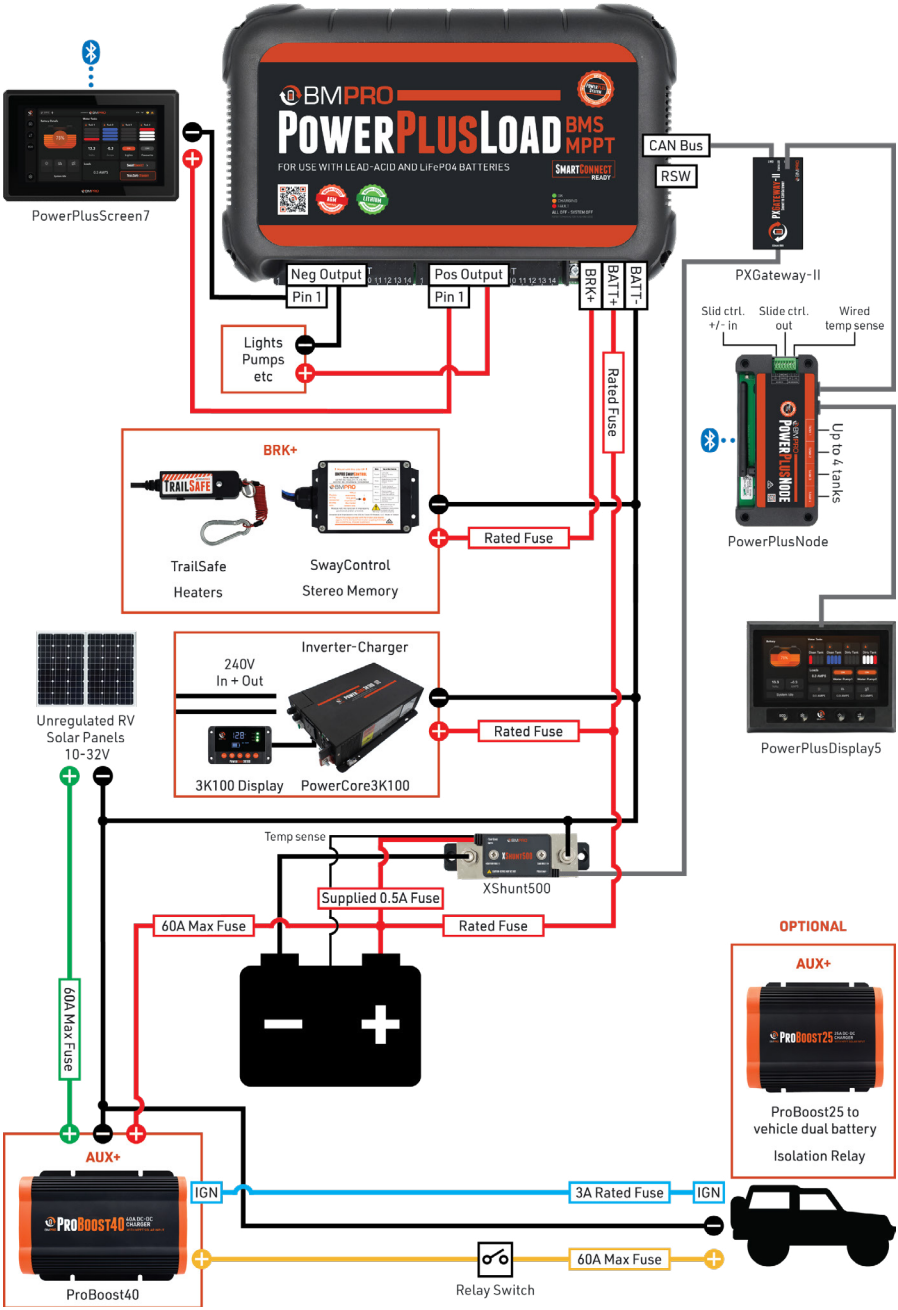
POWERPLUSSCREEN7 SYSTEM DIAGRAM



POWERPLUS SYSTEM DIAGRAM WITH POWERPLUSHUB35



POWERPLUS SYSTEM DIAGRAM WITH POWERPLUSLOAD

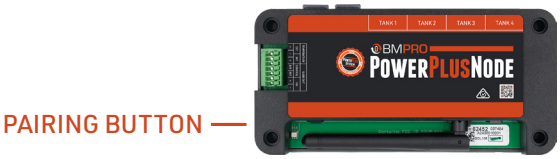


PAIRING THE POWERPLUSSCREEN7 TO THE NODE

To pair the PowerPlusScreen7 to the PowerPlusNode:

1. Make sure that the PowerPlusNode is connected to the PowerPlusHub35 or PowerPlusLoad and that it is powered on.
2. Ensure the PowerPlusScreen7 is powered from output 1 on the PowerPlusHub35 or PowerPlusLoad distribution.
3. Press the pairing button on the PowerPlusNode.

   The LED Status Indicator on the PowerPlusNode will flash green, showing the PowerPlusNode is in pairing mode. You will have 30 seconds to pair the PowerPlusNode to the PowerPlusScreen7 or the PowerPlus app.

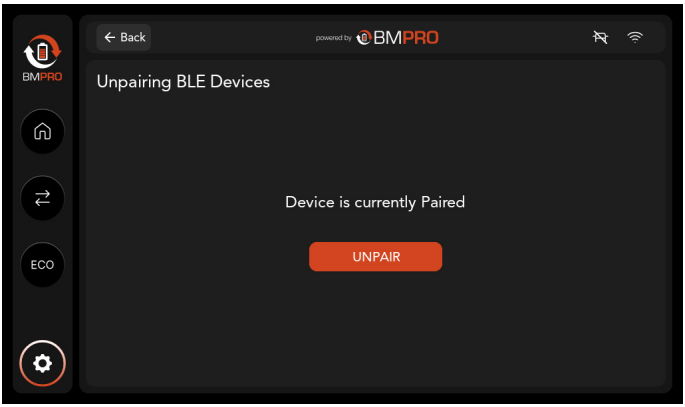


4. On the PowerPlusScreen7, tap the Settings button.
5. Tap **Manage BLE Devices**.
6. Tap **Pair**.
7. When the selection box appears, tap **OK**.

   The PowerPlus app will search for nearby PowerPlusNode devices, and a list of PowerPlusNode devices available for connection will appear.
8. Select the PowerPlusNode.

If pairing is successful, the pairing status Bluetooth icon in the top left corner will change to show the PowerPlusScreen7 and PowerPlusNode are connected.

The **Manage BLE Devices** screen in Settings will also change to show **Device is currently Paired**.



TROUBLESHOOTING

If after pairing, the Pairing Status icon shows the PowerPlusNode is not connected, check the following:

1. Ensure the switch on the PowerPlusHub35 or PowerPlusLoad Remote Switch input is not activated.
2. Ensure the PowerPlusHub35 or PowerPlusLoad is not in Storage Mode, as this will turn power to the PowerPlusNode off, meaning the PowerPlusNode cannot talk to your smartphone.

If the PowerPlusHub35 or PowerPlusLoad is in Storage Mode, the operational LED status indicator will emit a single yellow flash. Connect the PowerPlus system to a power source to begin battery charging. When the battery is sufficiently charged, communication between the PowerPlusNode and your smartphone will be automatically re-established.

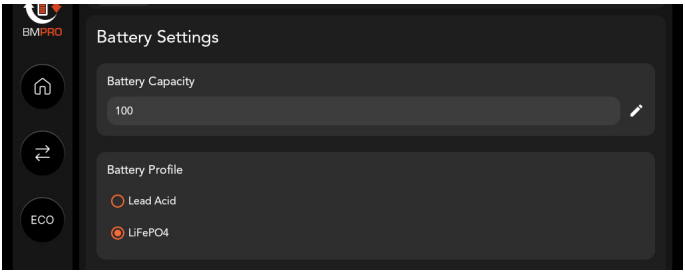
CONFIGURING A BATTERY WITH THE POWERPLUSSCREEN7

When using the PowerPlusScreen7 for the first time, or whenever you replace your battery, you must make sure the battery is configured with the PowerPlusScreen7.

Correctly configuring the battery chemistry and battery capacity will ensure that the PowerPlus system will select the best charging parameters for the caravan battery in use and the software accurately estimates battery usage, including battery capacity and time remaining.

To configure a new battery:

1. On the PowerPlusScreen7, tap the Settings button.
2. Tap **Battery Settings**.
3. Next to the **Battery Capacity** field, tap the edit button.
4. Enter your battery's battery capacity in Ampere-hours (the default is 100 Ah).
5. In the Battery Profile section, select the battery profile that matches your battery (the default is LiFePO4).



6. Tap **Back** in the top left to save your selections.
7. Tap to return to the PowerPlusScreen7 Home screen.

USING THE POWERPLUSSCREEN7

HOME SCREEN



1. **Home Button**
   Used to display the Home screen.
2. **Switches Button**
   Used to display the Switches screen.
3. **Eco Mode Button**
   Used to enter or exit Eco Mode.
4. **Settings Button**
   Used to display the Settings menu.
5. **Temperature**
   Displays the current temperature measured by the PowerPlusNode's wired temperature sensor.
6. **Bluetooth Connection Status**
   Displays the Bluetooth connection status.
7. **Battery State of Charge**
   Displays the battery state of charge. An arrow indicates if the battery is charging or discharging.
8. **Time Remaining to Charge/Discharge**
   Displays the time remaining until the battery is fully charged/discharged at the current rate.

9. **Solar Charging Source**
   Highlights in orange if the battery charge source is from solar. Only available when used with a PowerPlusHub35.

10. **Auxiliary Charging Source**
    Highlights in orange if the battery charge source is from auxiliary. Only available when used with a PowerPlusHub35.

11. **AC Charging Source**
    Highlights in orange if the battery charge source is from AC power. Only available when used with a PowerPlusHub35.

12. **Charging/Discharging Status**
    Displays whether the battery is charging or discharging.

13. **Water Tank Status**
    Displays the status of any connected water tanks.

14. **Voltage Status**
    Displays the voltage of the connected battery.

15. **Amperage Status**
    Displays the total current of the connected battery.

16. **Lights Control**
    Master switch to control all lights connected to the PowerPlusHub35 or PowerPlusLoad.

17. **Favourite Switch Control**
    Used to control the output marked as **Favourite Switch** set in the Output Configuration Settings screen.

    For more information, refer to the Output Configuration section.

18. **Load Status**
    Displays the current supplied to power all loads connected to the PowerPlusHub35 or PowerPlusLoad's output circuits and BRK+.

19. **SmartConnect**
    Used to view connected SmartConnect sensors.

20. **TrailSafe Status**
    Displays the status of any connected TrailSafe.

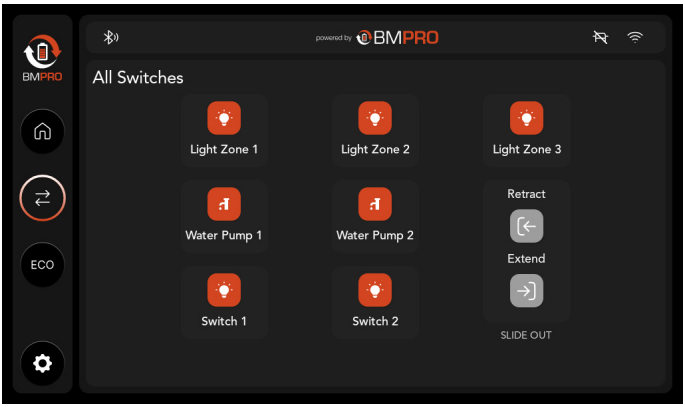
21. **External Shunt Connection Status**
    Displays the external shunt connection status.

22. **Wi-Fi Connection Status**
    Displays the Wi-Fi connection status. Tapping this will take you to the **Wi-Fi** screen.

23. **Alert Indicators**
    Displays if an information or warning alert has been triggered.

SWITCHES SCREEN

To access the Switches screen, tap the Switches button in the sidebar.



In the Switches screen, you can enable or disable loads connected to the PowerPlusHub35 or PowerPlusLoad.

Tap a load button to enable or disable that load. Active loads are displayed in orange, and inactive loads are displayed in grey.

In some situations, load control may be unavailable. This can be due to low battery voltage, user-enabled ECO Mode or user-enabled Storage Mode.

Loads can be configured from the Outputs Configuration screen in the PowerPlusScreen7's Settings menu.

For more information, refer to the **Output Configuration** section of this manual.

Retract and Extend Switches

Loads connected to the EXT and RET pins on the PowerPlusNode can be activated using the Retract and Extend buttons in the Switches screen.

These pins are intended for the use of awnings or slideouts for switching purposes only, and must be used in conjuction with a relay or controller.

Press and hold on the **Retract** or **Extend** buttons to activate them.

ECO MODE

Press the ECO Mode button ECO to put the PowerPlusHub35 or PowerPlusLoad into ECO Mode.

In ECO Mode:

- Power is stopped to all caravan loads connected to the PowerPlusHub35 or PowerPlusLoad load terminal block, except Terminal 1.

> Terminal 1 continues to receive power in ECO Mode so the PowerPlusScreen7 remains on.

- Load control from the PowerPlus app is disabled.
- The ECO Mode button in the PowerPlusScreen7 sidebar will be highlighted orange.
- Battery capacity and current consumption can still be viewed on the PowerPlusScreen7.

The PowerPlusHub35 or PowerPlusLoad will automatically enter ECO Mode if the caravan's battery voltage becomes low, even if the ECO Mode button is not pressed.

To disable ECO Mode, press the ECO Mode button ECO again.

Storage Mode

If the caravan's battery voltage continues to drop, the PowerPlusHub35 or PowerPlusLoad will enter **Storage Mode**.

In Storage Mode:

- The PowerPlusNode no longer receives power through the communication bus.
- Bluetooth connection is disconnected, and battery monitoring is no longer available.

These actions reduce power consumption and help protect the remaining battery charge until the battery can be recharged.

You can manually enter Storage Mode by using a remote switch connected to the PowerPlusHub35 or PowerPlusLoad.

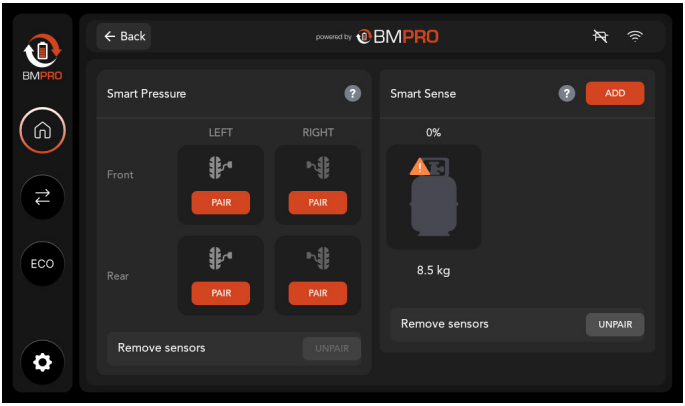
To restore load control, switch the remote switch off.

SMARTCONNECT

Up to 4 SmartPressure, 2 SmartSense and 2 SmartTemp SmartConnect sensors can be paired to the PowerPlus system.

You can view connected SmartConnect sensors from the SmartConnect screen.

To open the SmartConnect screen, tap the **SmartConnect** button on the Home screen.



Pairing SmartPressure Sensors

To pair a SmartPressure sensor:

1. Tap **Pair** at the location where you want to install the SmartPressure sensor.
2. Install the sensor on the selected tyre within 30 seconds.

If pairing is successful, the pressure and temperature of the tyre will be displayed.

Pairing SmartSense Sensors

To pair a SmartSense sensor:

1. Tap **Add** in the SmartSense section.
2. Select a bottle size.
3. Tap Pair.
4. Press the orange SYNC button on the SmartSense sensor 6 times. This permanently disables Sleep Mode, which is the factory setting. After the first use, only a single press is required to resync or connect a new device.

If pairing is successful, the sensor will be displayed.

Pairing SmartTemp Sensors

To pair a SmartTemp sensor:

1. Tap **Add** in the SmartTemp section.
2. Turn on the SmartTemp sensor by pressing and hold the sensor power button until the light turns green.

> If the light turns red, press and hold again until the light turns green.

If pairing is successful, the new sensor will appear in the list and the temperature will be displayed.

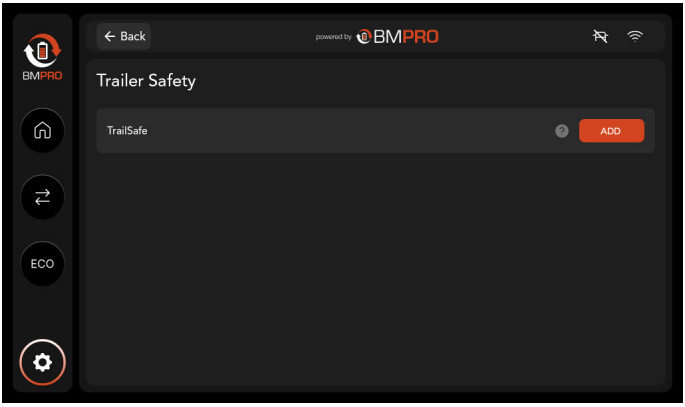
Unpairing SmartConnect Sensors

To unpair a connected SmartConnect sensor, tap **Unpair** on the sensor you want to unpair.

TRAILER SAFETY

You can view the status of a connected TrailSafe from the Home screen or the Trailer Safety screen.

To open the Trailer Safety screen, tap the **TrailSafe** button on the Home screen.



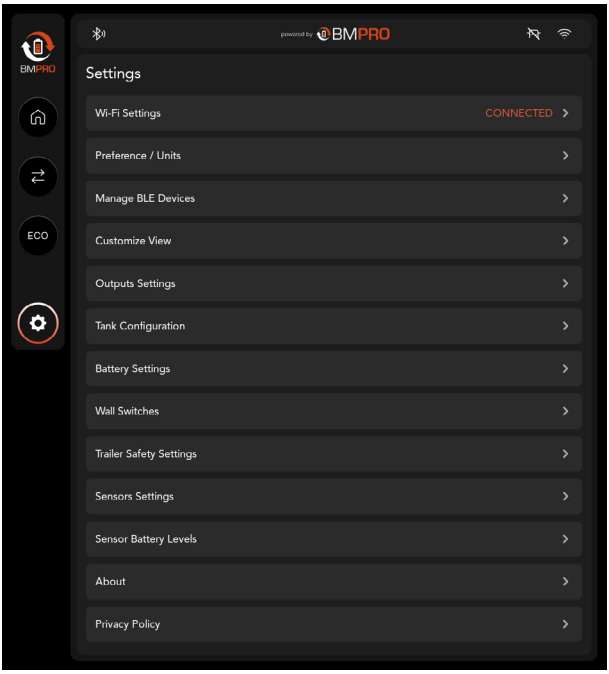
Pairing a TrailSafe

To pair a TrailSafe:

1. On the Home screen, tap the **TrailSafe** button.
2. In the Trailer Safety screen, tap **Add**.
3. Follow the on-screen instructions.

POWERPLUSSCREEN7 SETTINGS

To access PowerPlusScreen7 settings, tap the Settings button in the sidebar.

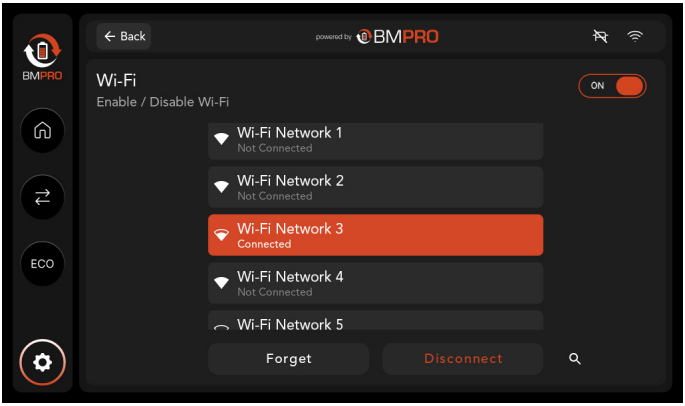


Within the Settings screen, you can:

- Change Wi-Fi settings.
- Change unit preferences.
- Manage BLE devices such as the PowerPlusNode.
- Customise the view.
- Set your output settings.
- Configure your connected tanks.
- Set your battery settings.
- Configure wall switches
- Set trailer safety settings.
- Set your SmartConnect sensor settings.
- View connected sensor battery levels.
- View information about your PowerPlus system.
- View the BMPRO privacy policy.

WI-FI SETTINGS

The PowerPlusScreen7 can connect to Wi-Fi.



Connect to a Wi-Fi Network

To connect to Wi-Fi:

1. Tap the Settings button in the sidebar.
2. Tap **Wi-Fi Settings**.
3. Ensure **Enable / Disable Wi-Fi** is set to **On**.
4. Tap the network you want to join.
5. Tap **Join**.
6. If prompted, enter your Wi-Fi password.
7. Tap the green tick.
8. Tap **Connect**.

Disconnect from a Wi-Fi Network

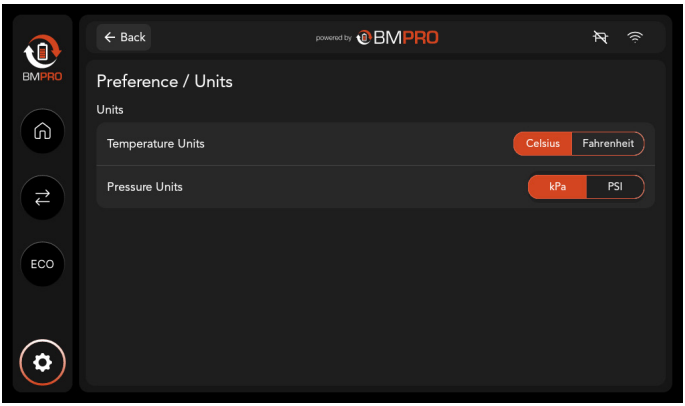
To disconnect from Wi-Fi:

1. Tap the Settings button in the sidebar.
2. Tap **Wi-Fi Settings**.
3. Tap the Wi-Fi network you are connected to.
4. Tap **Disconnect**.

UNIT PREFERENCES

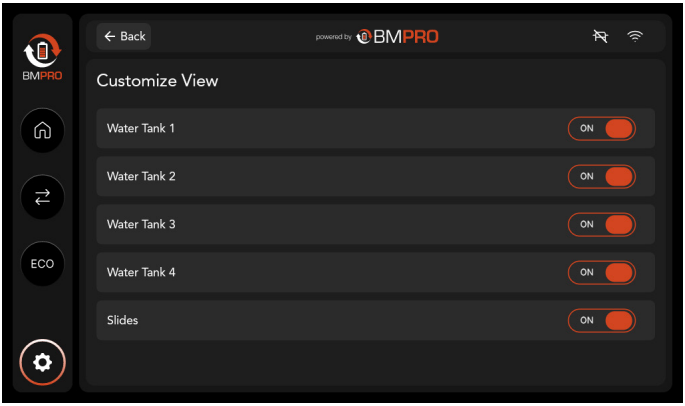
Temperature and pressure unit preferences can be changed from the Preference / Units setting screen.

Temperature can be displayed in Celcius or Fahrenheit, and tyre pressure can be displayed in kPa or PSI.



CUSTOMISE VIEW

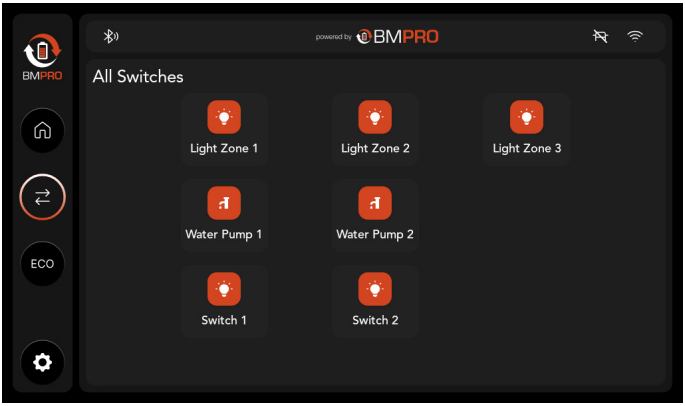
Water tanks on the Home screen and Slides in the Switches screen can be disabled in the **Customise View** screen.



Tap the **On/Off** slider next to a water tank or slides to enable or disable them.



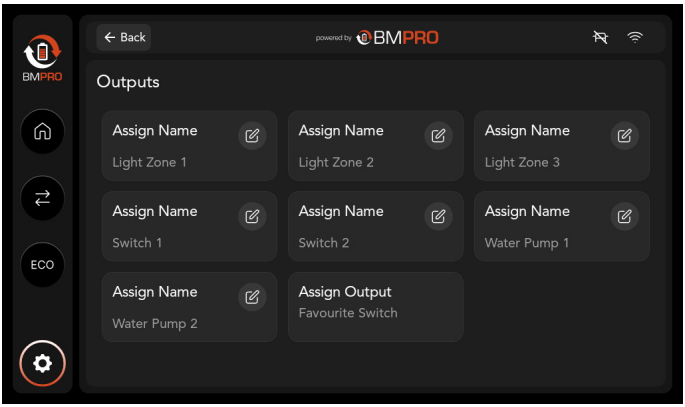
The Home screen with Tank 1 and Tank 3 disabled.



The Switches screen with Slides disabled.

OUTPUT CONFIGURATION

The Outputs setting screen allows you to rename lights, water pumps and switches on the Home screen, and assign a favourite switch.



Renaming Outputs

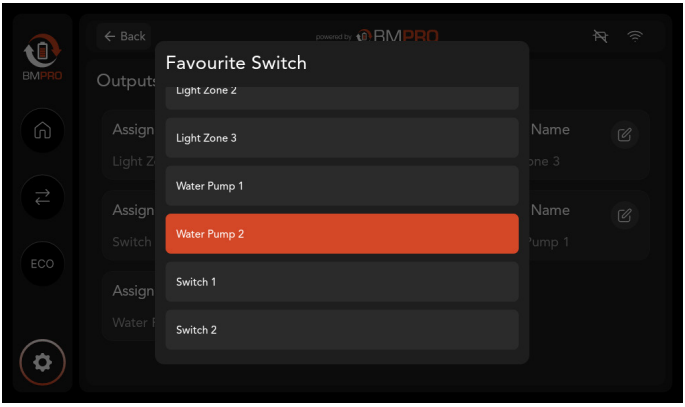
To rename an output on the Home screen:

1. Tap the Settings button in the sidebar.
2. Tap **Outputs Configuration**.
3. Next to the output you want to rename, tap .
4. Type the new name.
5. Tap **Back**.

Assigning a Favourite Switch

To assign a favourite switch:

1. Tap the Settings button in the sidebar.
2. Tap **Outputs Configuration**.
3. Tap **Assign Output Favourite Switch**.
4. Select the switch you want displayed on the Home screen.

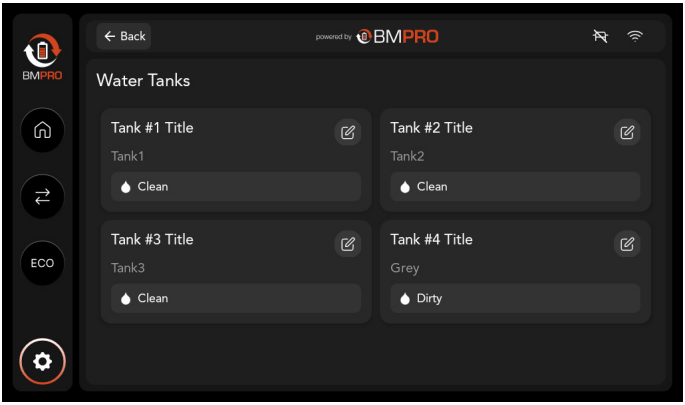


5. Tap **Back**.

The switch can now be controlled with the Favourite button on the Home screen.

TANK CONFIGURATION

Water tanks can be configured from the Water Tanks setting screen.



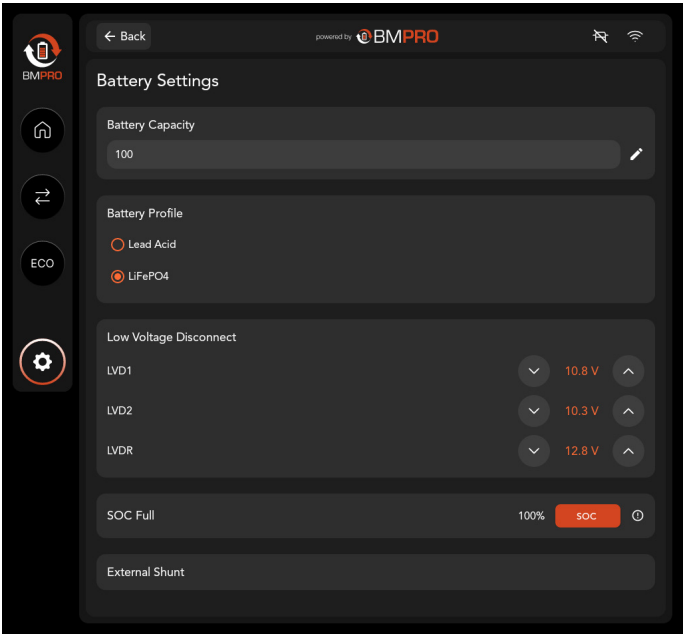
Configure Water Tanks

To configure water tanks:

1. Tap the Settings button in the sidebar.
2. Tap **Tank Configuration**.
3. To rename a water tank, tap and type the new name.
4. To change a water tank between clean and dirty, tap the drop-down and tap **Clean** or **Dirty**.
5. Tap **Back**.

BATTERY SETTINGS

The Battery Settings screen allows you to configure battery capacity, battery chemistry and low voltage disconnect thresholds.



For information on configuring battery capacity and battery chemistry, refer to the section **Configuring a Battery with the PowerPlusScreen7.**

You can adjust when a low voltage disconnect occurs by adjusting the voltage thresholds in the Battery Settings screen.

The Low Voltage Disconnect process is split between LVD1, LVD2 and LVDR thresholds.

- **LVD1** is the threshold when the PowerPlusHub35 or PowerPlusLoad will enter ECO Mode (stage 1 power conservation).
- **LVD2** is the threshold when the PowerPlusHub35 or PowerPlusLoad will enter Storage Mode (stage 2 power conversation).
- **LVDR** is the threshold when the PowerPlusHub35 or PowerPlusLoad will return to normal operation after entering ECO Mode or Storage Mode.

To adjust low voltage disconnect thresholds:

1. Tap the Settings button in the sidebar.
2. Tap **Battery Settings**.
3. In the Low Voltage Disconnect section, use the up and down arrows to adjust the LVD1, LVD2 and LVDR thresholds in increments of 0.1V.
4. Tap **Back**.

Lead-acid Thresholds

LVD MODE	DEFAULT THRESHOLD	SELECTABLE THRESHOLD RANGE
ECO (LVD1)	10.8V	10V - 11.5V
Storage (LVD2)	10.3V	9.5V - 11V
Recovery (LVDR)	12.8V	12.5V - 13.5V

LiFePO4 Thresholds

LVD MODE	DEFAULT THRESHOLD	SELECTABLE THRESHOLD RANGE
ECO (LVD1)	12.0V	11.5V - 12.5V
Storage (LVD2)	11.5V	11V - 12V
Recovery (LVDR)	13.6V	13V - 14V

SOC Full

The SOC Full section is used to manually set the existing battery state of charge as full.

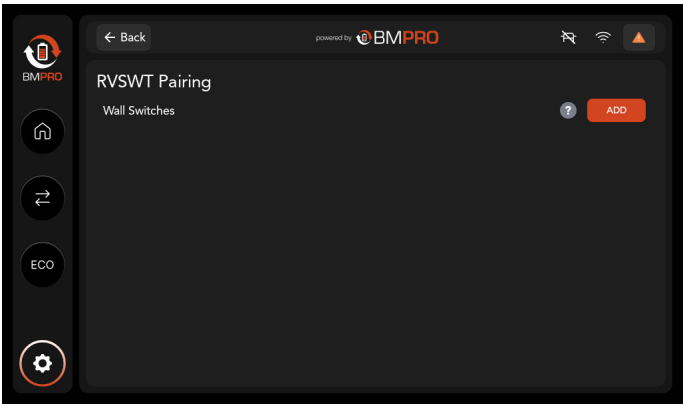
To manually set the state of charge as full:

1. Tap the Settings button in the sidebar.
2. Tap **Battery Settings**.
3. In the SOC Full section, tap **100%**.
4. In the message that displays, tap **Confirm**.
5. Tap **Back**.

The existing battery state of charge will now be read as 100% charged by the PowerPlus system.

WALL SWITCHES

You can pair wall switches to the PowerPlus system through the RVSWT Pairing screen.

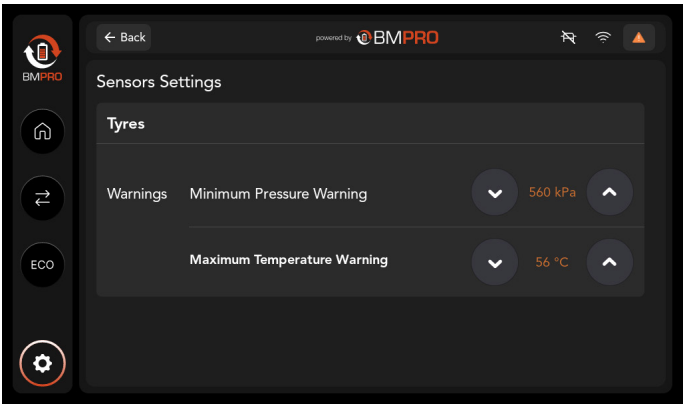


To pair a wall switch:

1. Tap the Settings button in the sidebar.
2. Tap **Wall Switches**.
3. Next to Wall Switches, tap **Add**.
4. Follow the on-screen instructions to pair the wall switch.
5. Tap **Back**.

SENSOR SETTINGS

SmartPressure warning thresholds can be configured from the Sensors Settings screen.



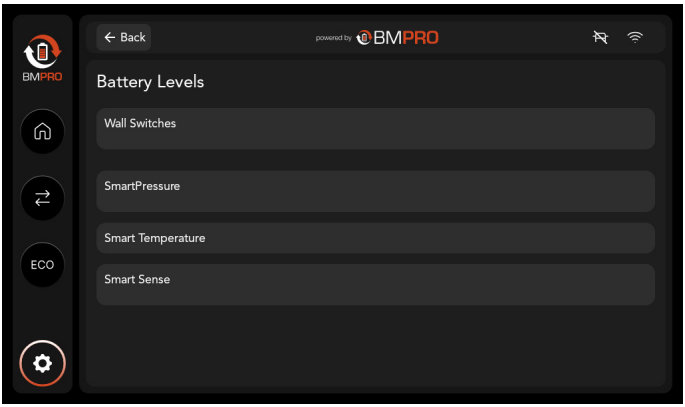
If you have a SmartPressure sensor paired to the PowerPlus system, the PowerPlusScreen7 will show a notification alert if the sensor detects tyre pressure is below a set threshold, or if tyre temperature is above a set threshold.

To set SmartPressure warning alert thresholds:

1. Tap the Settings button in the sidebar.
2. Tap **Sensor Switches**.
3. In the **Minimum Pressure Warning** section, use the up and down arrows to adjust the pressure threshold.
4. In the **Maximum Temperature Warning** section, use the up and down arrows to adjust the temperature threshold.
5. Tap **Back**.

BATTERY LEVELS

The Battery Levels screen is used to view the battery levels of connected SmartConnect sensors and wall switches.



ABOUT

The About screen displays information about your PowerPlus system.

PRIVACY POLICY

The Privacy Policy screen displays BMPRO's privacy policy.

FAQS AND TROUBLESHOOTING

Need more help troubleshooting your PowerPlusScreen7? Contact our customer service team on line at **teambmpro.com/technical-support** or check out our how-to videos on our YouTube channel at **youtube.com/c/bmproau**

How do I update the PowerPlus app on my PowerPlusScreen7?

The PowerPlusScreen7 is set up to automatically receive PowerPlus app updates as long as you are connected to a Wi-Fi network. The PowerPlus App will notify you whenever a new release is available.

I think one of my loads is not receiving power?

The load may be faulty. The electronic load fuse that protects the load may have been activated, which will turn the faulty load off. If this is the case, the LED Status Indicator on the PowerPlusHub35 or PowerPlusLoad will flash a solid red.

Please disconnect the faulty load from the PowerPlusHub35 or PowerPlusLoad.

I've paired the PowerPlusScreen7 to the PowerPlusNode, but the Pairing Status icon shows that they are not connected?

Check the following:

1. Ensure the Bluetooth on the PowerPlusScreen7 is turned on.
2. Ensure the switch on the PowerPlusHub35 or PowerPlusLoad Remote Switch input is not activated.
3. Ensure the PowerPlusHub35 or PowerPlusLoad is not in Storage Mode, as this will turn power to the PowerPlusNode off, meaning the PowerPlusNode cannot talk to the PowerPlusScreen7.

If the PowerPlusHub35 or PowerPlusLoad is in Storage Mode, the operational LED status indicator on the PowerPlusHub35 or PowerPlusLoad will emit a single yellow flash. Connect the PowerPlusHub35 or PowerPlusLoad to a power source to begin battery charging. When the battery is sufficiently charged, communication between the PowerPlusNode and PowerPlusScreen7 will be automatically re-established.

I've fitted a battery, but it's not detected in the PowerPlusScreen7?

Check the following:

1. The battery connections are tight and not loose or corroded.
2. The battery polarity, red lead-positive and black lead-negative.
3. The fitted in-line fuse for the caravan battery is fitted and not blown.

SPECIFICATIONS

POWERPLUSSCREEN7	
Input Voltage	12V DC
Input Current	3A
Dimensions	189mm x 122mm x 28mm

WARRANTY TERMS AND CONDITIONS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is provided by BMPRO Pty Ltd (59 646 354 127) ("BMPRO") for its products. Warranty benefits are applied along with any rights and remedies required by Australian State and Federal legislation that cannot be excluded. No part of this warranty excludes, restricts or modifies any State or Federal legislation relating to the supply of goods and services which cannot be excluded, restricted or modified.

WARRANTY

BMPRO warrants that the product will be free from any faults in materials and workmanship beginning from the original date of purchase under standard application, installation, use and service conditions, subject to the exclusions and limitations detailed below. The warranty period of the product is two years.

If, before the warranty period has ended, a fault occurs with the product and BMPRO finds the product is defective in materials or workmanship, BMPRO at its discretion will subject to further rights accorded by the Australian Consumer Law to either:

- Repair the defective product
- Replace the defective product
- Provide a refund to the purchaser for the price paid at purchase for the defective product.

WARRANTY CLAIMS

Refer to your manual before using the product. Most BMPRO products are designed to be installed by a suitably qualified installer. The products should be carefully inspected by you or your installer before installation for any visible manufacturing faults. If a product has been installed incorrectly, BMPRO accepts no responsibility on top of our consumer guarantee obligations.

1. If a fault covered by warranty occurs, the purchaser must either contact the dealer where the product was purchased within 7 days, or BMPRO at the contact details listed.
2. All warranty claims must include: (a) proof of purchase of the product; (b) complete details of the alleged fault; (c) any relevant documentation related to the fault (such as photographs or maintenance records); (d) return material authorisation (RMA) number.
3. The product must be made available to BMPRO or its authorised installer for inspection and testing within 14 days of contacting BMPRO or the dealer.
4. The reasonable cost of delivery and installation of any products or components of products that have been repaired or replaced to the place of purchase notified to BMPRO is covered by the warranty provided by BMPRO, along with the reasonable costs of removal and return of any products determined by BMPRO to be defective.
5. If, on return to BMPRO or on investigation by BMRPO, inspection and testing determines there is no fault in the product, the purchaser must pay BMPRO's reasonable costs of testing and investigating the product, as well as transportation and shipping costs.

REGISTER A WARRANTY OR REPAIR WITH BMPRO

To register a warranty or repair with BMPRO:

1. Lodge a support request via teambmpro.com/technical-support or email customerservice@teambmpro.com
2. If agreed with the BMPRO Product Specialist team, register a warranty claim or repair via teambmpro.com/warranty-claim or email customerservice@teambmpro.com to obtain a Return Material Authorisation (RMA) number.
3. Package and send the product to the BMPRO Warranty Department. The BMPRO Product Specialist team will advise you where to send the product. Please mark RMA details on the outside of the packaging.
4. Ensure your package also includes a copy of the proof of purchase, a complete description of the fault and your contact details including phone number and return address.

EXCLUSIONS

This warranty will not be applicable where: (a) the product has been altered, modified or repaired by someone other than BMPRO, an authorised installer or a qualified auto electrician; (b) the product has not been installed properly by either the user or manufacturer; (c) BMPRO cannot establish a fault in the product after inspection and testing; (d) the product has been used for purposes other than that for which it was designed; (e) the fault in the product has occurred due to a failure by the purchaser to ensure proper use and maintenance of the product according to BMPRO's instructions, recommendations and specifications (including maintenance); (f) the product has been subjected to abnormal conditions, such as environmental, temperature, water, fire, humidity, pressure, stress or similar; (g) the fault has been caused by abuse, misuse, neglect or accident; (h) the fault has been caused by a power surge or other kind of fault in the supply of electricity; (i) unauthorised parts or accessories have been used on or in relation to the product; (j) the appearance of the Product has deteriorated; or (k) the fault is a result of common wear & tear.

LIMITATIONS

No express warranties or representations are made by BMPRO other than what is set out in this warranty. The absolute limit of BMPRO's liability under this express warranty is the repair or replacement of the product or part of the product.

CONTACT

BMPRO's contact details for warranty claims are:

Phone: (03) 9763 0962
Email: **customerservice@teambmpro.com**

Warranty Claim and Product Repair Form:
https://teambmpro.com/warranty-claim/

Registering your BMPRO product is an important step to ensure that you receive all the benefits you are entitled to.

Please complete the online registration form at **https://teambmpro.com/product-registration/** for your new product today.

POWERING YOUR ADVENTURES

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