ARC PIT®

CARE GUIDE

ARC MATE®

G’DAY MATE,

Welcome to the ultimate campfire experience with ArcMate.

Whether you're cooking up a feast on the bbq or gathering around the fire for warmth, we're here to make your camping adventures both effortless and enjoyable.

To help you get the most out of your ArcPit and BBQ accessories, we've created this easy-to-follow guide. Inside, you'll find everything you need, from usage and maintenance tips, to essential safety advice.

Take a moment to read through each section to ensure the best performance and long-lasting enjoyment!

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Our STORY



ArcMate is a proud Australian-owned family business based in QLD. Founded by Michael and Cassandra in 2024, we specialise in innovative camping accessories designed to not only enhance your outdoor experiences but also provide convenience and durability.

OUR MISSION

At ArcMate, our mission is to deliver high-quality, innovative camping accessories that provide convenience to every outdoor adventure.

We are dedicated to creating simple products that combine functionality with ease of use, ensuring that your time in the great outdoors is both effortless and enjoyable.

OUR VALUES

We are driven by our core values of quality, sustainability, and customer satisfaction.

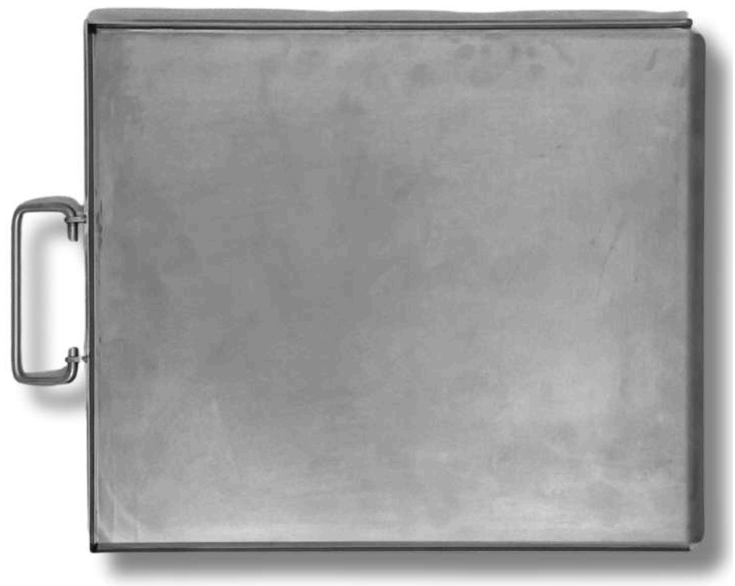
We pride ourselves on our commitment to exceptional craftsmanship and eco-friendly practices, ensuring that every product meets our high standards.

“as a family who bond around the campfire, we wanted to create a way to spend more time together and less time setting up camp”

PRODUCT RANGE

BBQ ACCESSORIES

ArcPlate



Transition your ArcPit into the ultimate campfire BBQ in seconds with our stainless steel BBQ flat plate.

Crafted from premium, uncoated food grade stainless steel, ensuring the flavour of your food remains pure and unaltered.

Designed with a built-in fat dripper that channels cooking fats & oils away from food and flames. An innovative design that helps prevent flare-ups, reduce smoke, and makes post cooking clean up a breeze.

ArcGrill



The ArcGrill is made from stainless steel, designed to fit securely over the ArcPit making campfire grilling an absolute breeze.

The underside of the grill plate is equipped with dedicated guides ensuring a secure fit onto the ArcPit.

The laser cut out design provides optimum durability ensuring the grill won't warp with heat.

Arcoal Grate



Designed for use with charcoal, or heat beads in the base of your ArcPit, the Arcoal Grate has been designed to elevate your heat source closer to your BBQ plate or Rotisserie.

With holes in the base it allows for consistent airflow, keeping your charocal hot.

PRODUCT RANGE

BBQ Plate Storage Bag

The ArcMate bbq plate storage bag is designed to keep your ArcPlate, ArcGrill & Arcoal grate scratch free and protected while travelling. Its unique design allows for all 3 plates to be stored in the bag.



Battery Rotisserie Kit

Cook your favourite roast meat over the campfire with the ArcMate battery Rotisserie Kit. Made from stainless steel, it can hold up to 8kgs of meat and is powered by 2x D batteries.



store your rotisserie for transport



sold separately

ArcMate Camp Table

The ArcMate Camp Table is your all-in-one camp kitchen essential, includes a premium acacia chopping board and a durable storage bag for easy transport. Lightweight, sturdy and built for the outdoors, making meal prep simple and organised wherever you set up camp.



PRODUCT RANGE

ArcPit Leg Extenders

The ArcPit Leg Extenders raise your ArcPit 300mm off the ground to meet national park and caravan park requirements. Tool-free attachment and quick to set up.

meets most National Park height compliance regulations



Charcoal Storage Bags



Made from tough tarpaulin material, our Charcoal Storage Bags are completely waterproof and built for the outdoors. Designed with two carry handles and a secure pocket, and available in two sizes for easy, organised transport of Charcoal lumps, heat beads or bbq briquettes.

Heat Resistant Gloves

ArcMate heat-resistant gloves keep your hands protected around the campfire. Built from premium leather for durability, comfort and confidence while cooking outdoors.



scan to view our full range of accessories...

SAFETY INSTRUCTIONS

Read all instructions: Carefully read and follow all safety and operating instructions before use.

Use in a well-ventilated area: Do not use indoors or enclosed spaces such as decks, patios or under awnings.

Keep away from flammable materials: Ensure the ArcPit is positioned away from any flammable materials, structures, and surfaces.

Handle with care: The ArcPit will become extremely hot during use. Use heat-resistant gloves and tools to handle it. Do not attempt to empty the ArcPit while wood or coal is still burning. Allow the ArcPlate & Arcoal grate to completely cool in a safe non-flammable location once you have finished cooking.

Supervise at all times: Do not leave a fire unattended in the ArcPit.

Keep children and pets away: Maintain a safe distance for children and pets to avoid accidents.

Avoid water contact when hot: Do not add or place the ArcPit or BBQ accessories within contact of COLD water when hot. This can cause thermal shock to the stainless steel which can cause dangerous steam flare ups and distortion to the material.

ASSEMBLY

Unpack the ArcPit from box: Remove all parts from the packaging and dispose all plastic wrapping.

Check the Arcpit: Ensure that your Arcpit is in good condition. If there are any concerns with the condition of the fire pit when unpacked, please contact our customer service team immediately.

ARCPIT CARE

SET UP & USE

Choose a suitable location: Place the ArcPit on a flat, stable surface away from any structures, trees, or flammable materials. Ensure proper ventilation and clearance around the fire pit.

Ignite the fire: Burn only wood or charcoal in the ArcPit. DO NOT use gasoline or kerosene to start your fire. Use a fire starter or matches to ignite the fire. Only place suitable sized wood in the ArcPit, do not overload it, as this could cause the fire pit to become unstable and tip over.

Never leave fire burning unattended: Ensure the fire is within visual contact when burning. Do not light the fire or leave it burning in extreme weather conditions. Do not touch the stainless material of the ArcPit when fire pit is in use. Never leave children unattended near the fire.

Extinguish the fire safely: Allow the attended fire to die down on its own. DO NOT use water to extinguish the fire, or a fire extinguisher unless an emergency.

STORING

When not in use: store your ArcPit in a dry, well ventilated covered area protecting it from external elements such as humidity, salt and varying weather conditions. We do not recommend storing your ArcPit in direct sunlight. Ensure your ArcPit is dry before storing. We recommend using a moisture absorber inside your ArcPit when stored in high humidity locations.

Inspect: the ArcPit regularly to ensure the location you have selected is suitable.

CLEANING

1. Allow the fire pit to cool down completely before handling or cleaning.

2. Empty ashes and debris into an approved location or biodegradable bag for disposal.

3. Brush or wipe out any remaining ash with a soft brush or cloth.

4. Use a damp cloth with mild soap and water to rinse both the inside and outside of the ArcPit.

5. If you notice any marks, or surface rust appear on the stainless steel we recommend using a good quality stainless steel cleaner such as, 'Bar Keepers Friend' available online or at Woolworths & Bunnings.

MAINTAINING

Inspection: Inspect the ArcPit regularly to ensure structural components are still sound, this includes the welds around the legs and tie down points.

Rust: if you notice any rust spots appear on the ArcPit, it is recommend you treat these spots as soon as practical. Minor surface rust spots may appear on the ArcPit over time, however if the ArcPit is cared for correctly these spots will easily disappear with a quality stainless steel cleaner, such as 'Bar Keepers Friend'.

Discolouration: the ArcPit will turn a bronze-red colour after use, this is due to the high heat caused by a fire. To bring the ArcPit back to a 'shiny' condition, we recommend cleaning the ArcPit regularly with a high quality stainless steel cleaner.

ARCPIT SAFETY

SAFETY ON THE ROAD

IMPORTANT PLEASE READ BEFORE USING YOUR ARCPIT

Location: Secure your ArcPit to the TOP of your spare tyre on the back of your car, caravan or camper trailer.

Equipment: Use 2x ratchet straps with a minimum lashing capacity of 300kgs. Ensure ratchet straps conform to Australian Standards AS/NZ 4380.

How to Secure: Use the designated eyelets welded to the base of the fire pit where the fire pit and legs connect. Connect 1 end of your ratchet strap to the back left hand side of your Arcpit, wrap the ratchet strap around the bottom of the tyre and connect the other end of your ratchet strap to the front right hand side of your Arcpit. Repeat with your other ratchet strap using the 2 other unused tie down eyelets.

IMPORTANT: DO NOT over tighten tie down straps creating excessive pressure on welds. Rubber of the tyre allows for a natural grip which holds the ArcPit in place without excessive force.

Reminders: Check the stability of your straps periodically, especially while travelling to ensure the straps remain securely attached to the ArcPit. Check straps for defects and frays before each use and during extended use. Ensure the ArcPit is not blocking tail lights or number plate when secured to tyre. Check with your car, caravan, camper trailer or rear bar accessories manufacturer to ensure the spare tyre mounting bar can handle the extra load of your ArcPit.

TIE DOWN RECOMENDATIONS

We recommend using a ratchet strap to secure your ArcPit to the spare tyre for maximum stability and safety during travel. Ratchet straps provide a firm and adjustable hold, preventing movement on rough terrain.



1 MUST HAVE AN ‘S’ HOOK

The ArcPit features 4x tie-down points on its base, specifically designed for use with an ‘S’ hook ratchet strap.

To secure your ArcPit for travel, simply thread the ‘S’ hook of each strap through the tie-down points. This ensures a firm and stable attachment to your tyre, keeping your ArcPit secure while on the move.

2 LASHING CAPACITY MIN 300KG

Please ensure your chosen ratchet strap conforms to the Australian Standards AS/NZS 4380 for road safety.

Further it is recommended that the chosen ratchet strap have a minimum lashing capacity of 300kg. This is the measured amount of tension the ratchet strap can hold when loaded.





3 A PAIR IS RECOMMENDED

We recommend using a pair of ratchet straps instead of just one.

Two straps evenly distribute weight, preventing the ArcPit from tilting or shifting during travel. This provides greater stability, a firmer grip on the tyre, and an added layer of security in case one strap loosens.

ARCPIT SAFETY

ARCPIT SAFETY

HOW TO SECURE TO YOUR TYRE

Please follow our step by step guide to ensure your ArcPit is well secured to your spare tyre before heading off on your next adventure.



1

PURCHASE TWO RATCHET STRAPS

With ‘S’ hook on both ends. Minimum lashing capacity of 300kgs and minimum length 2.5m. Ensure ratchet straps conforms to Australian Standards AS/NZ 4380.



2

SECURE TO TYRE

Thread the ‘S’ hooks through the ‘Tie Down’ point on the base of the ArcPit. Lengthen strap under tyre and hook the other ‘S’ hook to the opposite side tie-down point ensuring the straps are in a cross pattern at the base of the tyre.



3

YOU’RE READY TO GO

Ensure the ArcPit is well secured to your tyre before hitting the road. You do not need to overtighten your ratchet straps, just ensure the ArcPit does not slide around, the rubber of the tyre allows for a natural grip.

Check out the video on our website for a visual tutorial

LOCKABLE DEVICES

For peace of mind when leaving your campsite or vehicle unattended, we recommend locking your ArcPit to your spare tyre with a sturdy cable lock.

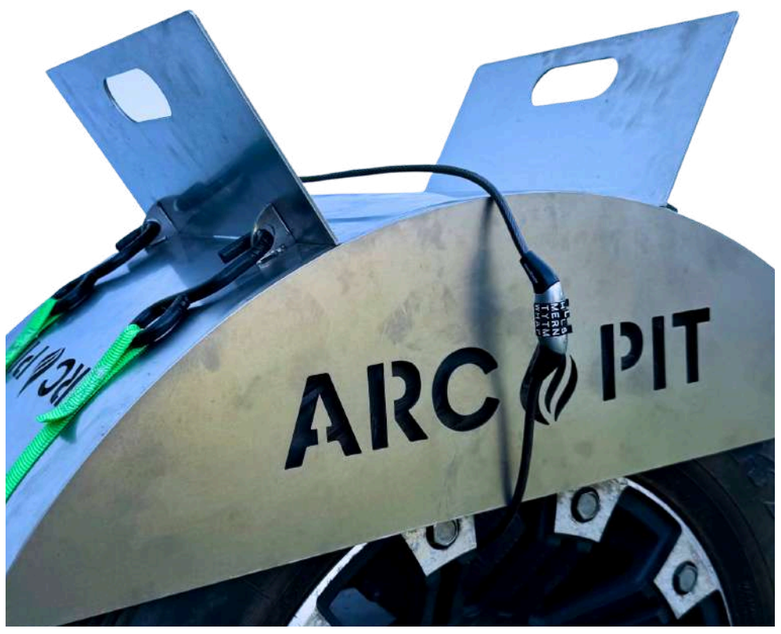
There are multiple options available for purchase at most hardware stores, including PIN-code or key-operated locks, choose the one that best suits your needs and preferences.

REQUIREMENTS

1. Minimum length of 1.2m, depending on the size of your tyre, larger tyre sizes will require a longer length.

2. Ensure your selected cable lock has a protective vinyl coating to prevent scratching or rubbing against the ArcPit.





HOW TO SECURE

Thread one end of the cable lock through the rim of your spare tyre (front to back).

Connect both ends of the cable lock at the base of the ArcPit between the legs.

Please note: the cable lock is not intended to be used as a tie down strap. A pair of ratchet straps with ‘S’ hook must still be used.

Check out our Social Media or YouTube channel for more hints & tips

COOKING TIPS

COOKING ON THE ARCPIT

Proper cooking techniques and regular maintenance will ensure longevity and optimal performance of your ArcMate BBQ plates.

Preheat BBQ plates: Allow the plate/grill to heat up for a few minutes before adding food. This helps prevent sticking, ensures even heat distribution, and improves overall cooking results.

Use the right oil: Choose high-smoke-point oils, these oils create a natural non-stick layer on the plate while withstanding high cooking temperatures without burning or breaking down the oil.

Manage heat: Stainless steel retains heat well, so adjust your flame or coals as needed to prevent burning and ensure even cooking.

Clean promptly: After cooking, clean the BBQ plate soon after use, while still warm, as burnt food can be more difficult to remove once it has cooled.

HIGH HEAT OIL

When cooking over a fire its important to use a high-heat oil, such as, Avocado oil, Coconut Oil, Peanut Oil, Beef Tallow.

BENEFITS

- Prevents burning of the oil on the stainless steel plate.
- Helps reduce food sticking to the plate.
- Protects the BBQ plate, with regular use these oils will help maintain the surface, preventing discolouration, food residue build up and oxidation.



AND WITH STAINLESS STEEL

Cooking on stainless steel requires a little care and technique, but once you've got the hang of it, it's incredibly rewarding.

Unlike non-stick surfaces, stainless steel responds best to proper preheating, oiling, and timing. Follow these simple do's and don'ts to get the most out of your BBQ plate and enjoy delicious results every time.

DO..

- Preheat the BBQ Plate/Grill before cooking. A properly heated plate prevents food from sticking and ensures even cooking.
- Use stainless steel or cast iron utensils. Plastic or wooden tools can melt or scorch near open flames.
- Let food release naturally, stainless steel releases food once its properly seared. If your food is stuck to the plate, give it another minute. It will release once its ready to be flipped.

DON'T..

- Cook on a cold BBQ plate. Food is much more likely to stick and cook unevenly if the surface isn't hot enough.
- Use steel wool or harsh abrasives when cleaning. These can scratch the surface of the plates. Stick to non-scratch scrubbers or brushes made for stainless steel.
- Leave acidic or salty food sitting on the plate for too long. Marinades and sauces can cause discolouration or pitting if left on the surface of the place.

COOKING TIPS

BBQ PLATE CARE

SET UP & USE

Preparing your BBQ: The ArcPlate or ArcGrill can be used with natural flames from a wood-fire or with briquettes.

Important: Always use heat resistant gloves when cooking on the BBQ plates.

Choose a suitable location: Ensure the ArcPit is on a level surface. Place the ArcPlate or ArcGrill over the ArcPit ensuring glide ridges on the base of BBQ plates are securely attached over the edge of the ArcPit.

Temperature of your BBQ: Slide the ArcPlate/ArcGrill along the ridge using the handle.

Never leave fire burning unattended: Do not leave BBQ cooking unattended.



ArcPlate



ArcGrill



Arcoal Grate

STORING

After use: Remove the BBQ plates from the ArcPit using the handle and heat resistant gloves. Place the ArcPlate in a safe non-flammable location.

When not in use: store your BBQ plates in the ArcMate BBQ accessories bag in a dry, well ventilated covered area protecting them from the weather.

Inspect: the BBQ plates regularly to ensure the location you have selected is suitable.

CLEANING

1. After cooking on the BBQ plates, we recommend pouring clean water onto the plate while warm to boil any excess oil or food from the surface, lightly scraping with a bbq scraper as an initial clean.

2. After the plate has cooled, use a non-abrasive sponge and warm soapy water to clean the plate thoroughly.

3. If your BBQ plate has excessive build up of oil or food like marinade, use Bar Keepers Friend powder for easy cleaning and less scrubbing.



Bar Keepers Friend - Powder

Where: Woolworths, Bunnings, Coles
Price: around $10.00
Why? eliminates stubborn stains, including oil & surface rust and restores shine to stainless steel.

MAINTAINING

Rust: if you notice any rust spots appear on the BBQ plates, we recommend you treat these spots as soon as possiple. Minor surface rust spots may appear on the BBQ plates overtime, however if cared for correctly these spots will easily disappear with a quality stainless steel cleaner, such as 'Bar Keepers Friend'.

Discolouration: over time the BBQ plates will start to turn a bronze-red colour from cooking with high heat over the fire. To bring the BBQ plates back to a near new condition, we recommend cleaning them regularly with a high quality stainless steel cleaner and non-abrasive sponge.

COOKING TIPS

ROTISSERIE COOKING

The ArcMate Rotisserie Brackets are compatible with most battery pack rotisserie kits.

For the best results when cooking with a rotisserie, maintain a steady, controlled heat. Build your fire with enough hot coals to match the size of the meat you're roasting. Cooking over hot coals, rather than open flames, ensures even, consistent heat. Avoid large, open flames, as they can burn the food's exterior before it is fully cooked.

SETTING UP

1 Simple tool free attachment:

Slide each ArcMate Rotisserie bracket over the short edges of the ArcPit and tighten thumb screws to secure.

2 Attach battery kit:

Easily attach your Rotisserie battery kit to the ArcMate brackets and secure rod guide to other end.

3 Durable Stainless Steel:

Made with high quality materials ensuring longevity and effortless maintenance.

Easy connection



CAUTION

Thumb screws will be hot when in use.
Do not touch brackets without ArcMate heat resistant gloves.
Do not over tighten thumb screws with tools.
Do not leave brackets on ArcPit when Rotisserie not in use.

CHARCOAL COOKING

Charcoal cooking is a fantastic way to achieve steady, consistent heat for BBQ-style meals, and the ArcPit makes it easy with our custom Arcoal grate.

SETTING UP

To set up for charcoal cooking, simply place the Arcoal grate into the base of your ArcPit, ensuring it sits flat and stable.

We recommend using a charcoal starter to light your charcoal before transferring it to the ArcPit.

Wait until the charcoal is glowing and covered with a light grey ash, this indicates they are ready to be used for cooking.

Spread evenly across the Arcoal grate in the base of the ArcPit.

Charcoal starter



Attach your rotisserie rod with choice of meat/veg or add your ArcGrill or ArcPlate for the ultimate charcoal BBQ.

CLEANING

Clean your ArcMate Rotisserie brackets and Arcoal Grate with warm soapy water after use. Ensure brackets and charcoal grate are completely dry before storing. Store in a dry location, do not leave exposed to the weather. Inspect your brackets and Arcoal grate regularly to ensure the location you have selected is suitable.

CARE

ACCESSORIES

BAG CLEANING

1. After each use gently shake any ash or debris off the bag.

2. For minor stains use a damp warm cloth with a small amount of mild dishwashing liquid to wipe the surface, avoid soaking your bag in water.

3. Keep bag away from harsh chemicals and solvents, as these can damage the canvas material.

4. Do not store the ArcMate bag unless it is completely dry.

Look after me, and I will look after your BBQ plates for you!



STORING

When not in use: store your ArcMate gloves & bag in a dry, well ventilated covered area protecting them from the weather and sunlight. Avoid folding or compressing the gloves during storage as this can create creases. Ensure the ArcMate BBQ accessories bag is stored in a cool, dry area away from moisture. Do not store your ArcMate bag or gloves in a plastic bag.

Inspect: the ArcMate gloves and bag regularly to ensure the location you have selected is suitable.

GLOVE CLEANING

1. After each use gently shake any ash or debris off gloves.

2. For minor stains use a damp cloth to wipe the surface, avoid soaking your gloves in water.

3. Keep gloves away from harsh chemicals and solvents, as these can damage the leather.





Leather Cleaner & Cream

Where: Woolworths, Bunnings, Coles
Price: between $6.00 - $10.00
Why? removes any food stains from the ArcMate gloves, conditioning the material will keep it supple and prevents cracking.

MAINTAINING

Conditioning: we recommend conditioning the leather on the ArcMate Gloves every few months to keep the material supple and prevent cracking. a product that is designed specifically for leather and follow the manufactures instructions for use.

Reminder: the ArcMate Gloves are heat resistant and not fire proof. Avoid prolonged exposure to extreme heat or flames as this can degrade the material over time.

SUPPORT

WARRANTY

The ArcPit, ArcPlate, and Arcoal grate are all made with high quality food grade stainless steel and come with a 3-year structural and material warranty.

In order to be eligible for the ArcMate warranty, our care guide and safety precautions must be followed for the duration of the 3-year term. A proof of purchase must be supplied, and the issue being reported must be in writing at time of claim.

ArcMate has the right to refuse a warranty claim on the basis of malicious intent, slander of brand name, or inappropriate care of the products.

We do not cover:

1. Accidental damage (eg. you dropped the product or had a car accident)
2. Improper care or use (please ensure you follow our care guide and tie down recommendations)
3. Normal wear and tear
4. *Please note - the term 'rust resistant' means naturally stainless steel is immune to rust and corrosion. However the product is likely to rust overtime due to prolonged exposure to high heat, if maintained correctly the rust will be minimal compared to other cheaper alternatives on the market, such as raw steel or checker plate steel which has been painted with a coating.

CUSTOMER SUPPORT

To submit a warranty claim please contact our customer service team with the required information:

- Date of purchase
- Receipt of purchase
- Product being claimed
- Issue reported under warranty

Contact:

- Phone: 0490 823 593
- Email: sales@arcmate.com.au

THANKS MATE,

Thank you for choosing ArcMate and bringing the ArcPit along on your adventures.

We're so grateful to have you as part of our community.

Your support means the world to us and helps us continue doing what we love, creating simple, innovative camping gear that makes time in the outdoors effortless.

If you’re loving the ArcPit, we’d be so grateful if you could leave us a review online.

Your feedback not only helps us grow, but also helps fellow campers discover the ArcMate experience.

Scan me to leave a review!

Thank you for being part of our journey, we can’t wait to see how you use your ArcPit on your next adventure!

THANK YOU

ARC MATE

adventure with us..

@arcmateau @arcmate_aus @ArcMate

You’re getting wheely lucky tonight...

with a fire pit that’s ready to ignite!